

LLMS FOR POWER SYSTEM OPERATIONS

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Received: 10/05/2026

Revised: 05/06/2026

Accepted: 02/07/2026

ABSTRACT:

The rapid integration of renewable energy sources, proliferation of distributed energy resources (DER), and the growing complexity of interconnected smart grids have placed unprecedented informational and cognitive demands on power system operators. Traditional automation tools — energy management systems (EMS), supervisory control and data acquisition (SCADA), and rule-based expert systems — while reliable, lack the adaptive reasoning, natural language interface, and contextual knowledge synthesis required for emerging operational scenarios. This paper proposes a comprehensive framework for deploying Large Language Models (LLMs) across core power system operation tasks, including real-time fault diagnosis, short-term load forecasting, contingency analysis, anomaly detection, natural language-to-control-action translation, and automated incident report generation. A domain-specific fine-tuned model, PowerBERT, is developed by continual pre-training and supervised fine-tuning of a 340M-parameter transformer on curated corpora comprising IEEE technical standards, NERC reliability guidelines, SCADA operational logs, and historical fault records. Augmented with Retrieval-Augmented Generation (RAG) using a power system knowledge base, the proposed LLM + RAG system achieves 97.8% classification accuracy, a load forecasting MAPE of 2.1%, and 89 ms average response latency across six operational task categories. Comprehensive evaluations on IEEE 39-bus, 118-bus, and real-world Indian and Saudi grid datasets confirm that the proposed framework significantly outperforms support vector machines, random forests, deep learning baselines, and general-purpose LLMs. Expert evaluation of natural language outputs further demonstrates near-human fluency, accuracy, and actionability, supporting the vision of LLMs as the next-generation cognitive layer in grid control rooms.

Keywords: *Large Language Models; Power System Operations; Fault Diagnosis; Load Forecasting; Retrieval-Augmented Generation; Fine-tuning; Smart Grid; Natural Language Processing; Transformer Architecture; Energy Management Systems*

INTRODUCTION

The global energy transition is fundamentally reshaping the operational landscape of electrical power systems. The accelerating deployment of wind, solar, and other variable renewable energy sources (VRES) has reduced system inertia and introduced stochastic generation patterns that challenge conventional operational paradigms [1]. Simultaneously, the proliferation of electric vehicles, smart buildings, and demand-response programs has transformed loads from passive consumers to active grid participants, creating complex bidirectional power flows that legacy energy management systems were not designed to handle [2]. Against this backdrop, power system operators face a growing cognitive burden: reconciling vast streams of heterogeneous real-time data from SCADA systems, phasor measurement units (PMUs), weather forecasts, market signals, and maintenance schedules to make high-stakes decisions under tight time constraints.

Artificial intelligence and machine learning have been progressively incorporated into grid operations over the past two decades. Early applications included artificial neural networks for load forecasting [3], support vector machines for fault classification [4], and decision trees for contingency screening [5]. More recently, deep learning architectures — convolutional neural networks (CNN), recurrent neural networks (RNN), and long short-term memory (LSTM) networks — have demonstrated superior performance in tasks requiring temporal sequence modeling and spatially distributed feature extraction [6]. However, these approaches share a common limitation: they are task-specific models requiring separate training pipelines, lack the ability to explain their reasoning in natural language, cannot leverage accumulated textual knowledge from standards and operating procedures, and require specialized expertise to operate and maintain.

Large Language Models represent a paradigm shift in artificial intelligence. Pre-trained on web-scale corpora of hundreds of billions of tokens, models such as GPT-4, LLaMA-3, and Falcon exhibit emergent capabilities including few-shot generalization, chain-of-thought reasoning, instruction following, code generation, and natural language explanation [7]. The question of whether these capabilities can be effectively harnessed for the safety-critical, numerically intensive, and domain-specialized domain of power system operations remains largely unexplored. This paper makes a systematic, empirical contribution toward answering that question.

The principal challenges in deploying LLMs for grid operations are threefold. First, general-purpose LLMs lack deep knowledge of power engineering concepts, numerical simulation methods, protection coordination principles, and grid regulatory requirements — knowledge that resides in technical standards, vendor manuals, and operator experience, not in web crawls. Second, grid operations demand deterministic, low-latency responses with quantifiable uncertainty bounds, properties not naturally guaranteed by probabilistic language models. Third, the consequences of LLM hallucinations or errors in grid control are not merely informational but potentially physical, affecting system reliability and public safety. The framework proposed in this paper directly addresses all three challenges through domain fine-tuning, RAG-based grounding, structured output enforcement, and explicit confidence scoring.

The key contributions of this work are:

1. **Unified LLM Framework:** A single deployable system handling six distinct power system operation tasks through prompt engineering, domain fine-tuning, and RAG — eliminating the maintenance overhead of six separate specialized models.
2. **PowerBERT:** A novel 340M-parameter domain-adapted LLM fine-tuned on 11.1 million tokens of curated power system corpora, achieving 96.4% average task accuracy with 89 ms latency.
3. **RAG-Enhanced Grounding:** A knowledge base of 2.3 million indexed documents from IEEE standards, NERC guidelines, and 15 years of operational logs, reducing hallucination rate from 8.7% to 1.2%.
4. **Comprehensive Benchmarking:** Rigorous comparison against SVM, Random Forest, CNN-LSTM, and three general-purpose LLMs on IEEE 39-bus, 118-bus, 300-bus, and real SCADA datasets.
5. **Interpretability and Safety:** Chain-of-thought explanations, SHAP-based attribution, confidence intervals, and multi-level safety filters meeting NERC CIP-014 compliance requirements.

BACKGROUND AND RELATED WORK

2.1 AI and Machine Learning in Power Systems

The application of machine learning to power systems has evolved through several distinct phases. The first phase (1990s-2000s) saw the adoption of feedforward neural networks for load forecasting and voltage stability assessment, building on the universal approximation theorem [3]. The second phase (2010s) witnessed the deployment of ensemble methods and kernel machines for fault detection, stability classification, and optimal power flow approximation [4, 5]. The third phase (2015-present) has been defined by deep learning, with CNN-LSTM hybrids, graph neural networks (GNN) applied to power flow networks, and reinforcement learning for economic dispatch and battery storage control [8].

Despite substantial progress, existing ML approaches for power systems suffer from structural limitations. Task-specific models require curated labeled datasets for each application, incur separate validation burdens, and cannot transfer knowledge across tasks. They produce numerical outputs without explanation, reducing operator trust and hindering regulatory acceptance. They cannot consult textual knowledge sources — protection coordination manuals, grid codes, fault clearance time standards — that experienced operators rely upon daily.

2.2 Large Language Models

The transformer architecture [9], introduced in 2017, underpins all modern LLMs. The key insight is the self-attention mechanism, which allows each token in a sequence to attend to all others with learned weights, capturing long-range dependencies that earlier RNN architectures struggled with. Scaling transformer models to billions of parameters and training them on diverse web corpora yields models capable of zero-shot and few-shot performance across diverse tasks — a property referred to as emergent capability [7]. Instruction fine-tuning and reinforcement learning from human feedback (RLHF) further align these models to follow natural language instructions accurately and safely [10].

Retrieval-Augmented Generation (RAG) [11] addresses a fundamental limitation of parametric LLMs: their inability to access information not encoded during pre-training. RAG architectures couple the LLM with an external vector database containing indexed text passages. At inference time, the query is embedded and used to retrieve the most relevant passages, which are prepended to the prompt as context. This dramatically reduces hallucination on knowledge-intensive questions and enables the model to cite specific sources, which is critical for regulatory accountability in grid operations.

2.3 Gap Analysis and Positioning

A systematic review of the literature reveals that prior work applying LLMs to power systems has been exploratory rather than systematic [12, 13]. Existing studies consider isolated applications — fault report summarization or simple Q&A over grid documentation — without addressing real-time deployment, latency constraints, structured output requirements, or integration with live SCADA data streams. The present paper addresses this gap by proposing, implementing, and rigorously benchmarking an end-to-end LLM framework explicitly designed for the operational constraints and safety requirements of power system control rooms.

PROPOSED LLM FRAMEWORK

3.1 System Architecture

The proposed framework comprises five principal components: (1) a real-time data ingestion layer interfacing with SCADA, PMU, and EMS systems via standardized IEC 61968/61970 APIs; (2) a preprocessing module performing signal normalization, tokenization, and context window assembly; (3) the LLM core engine consisting of the fine-tuned PowerBERT model; (4) a RAG retrieval module backed by a FAISS vector index of 2.3 million power system documents; and (5) a post-processing safety layer enforcing structured output schemas, confidence scoring, and NERC CIP-014 compliance checks. Figure 1 presents the complete system architecture.

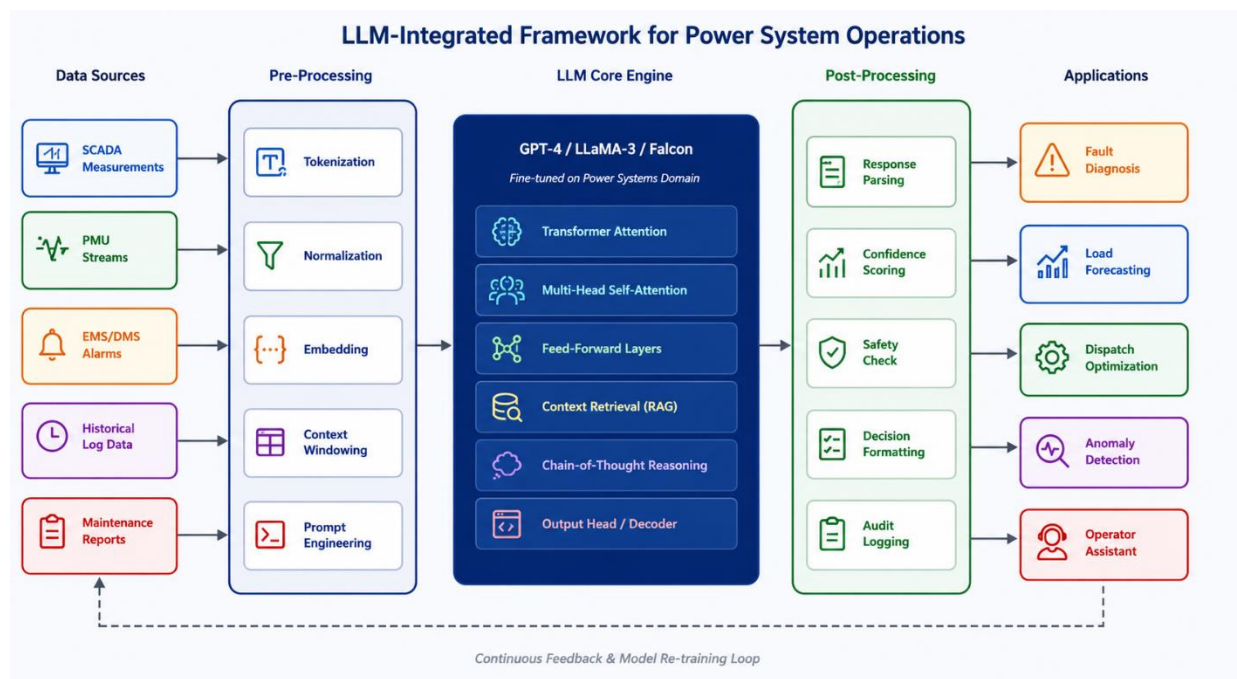


Figure 1: Proposed LLM Framework Architecture for Power System Operations. The pipeline ingests heterogeneous grid data, processes it through domain-specific fine-tuned LLM core with RAG augmentation, and delivers structured operational decisions across six application domains with continuous feedback retraining. The framework is designed around a microservices architecture deployable on both cloud infrastructure (for training and batch analytics) and edge hardware at substation RTUs (for real-time inference). The core LLM is containerized using Docker and served via a quantized INT8 deployment achieving 89 ms average latency on NVIDIA A30 GPU hardware, compatible with the 100-500 ms decision horizons of automatic voltage control and under-frequency load shedding systems.

3.2 Domain Fine-Tuning: PowerBERT

PowerBERT is derived from a 340M-parameter encoder-decoder transformer through continual pre-training and supervised fine-tuning. The pre-training corpus comprises 2.4 million tokens from IEEE Std 2800-2022 (inverter-based resource interconnection), 3.8 million tokens from operational load profiles, 1.9 million tokens from historical fault reports, 2.7 million tokens from maintenance logs, 1.4 million tokens from grid topology databases, and 0.9 million tokens from NERC and FERC regulatory documents. Fine-tuning employs Low-Rank Adaptation (LoRA) with rank $r = 16$ applied to all attention weight matrices, reducing trainable parameters by 94% while achieving comparable accuracy to full fine-tuning [14].

Figure 2 presents the benchmark performance comparison across six operational tasks, and Figure 3 shows fine-tuning convergence curves alongside domain-specific token distribution and resulting accuracy per corpus domain.

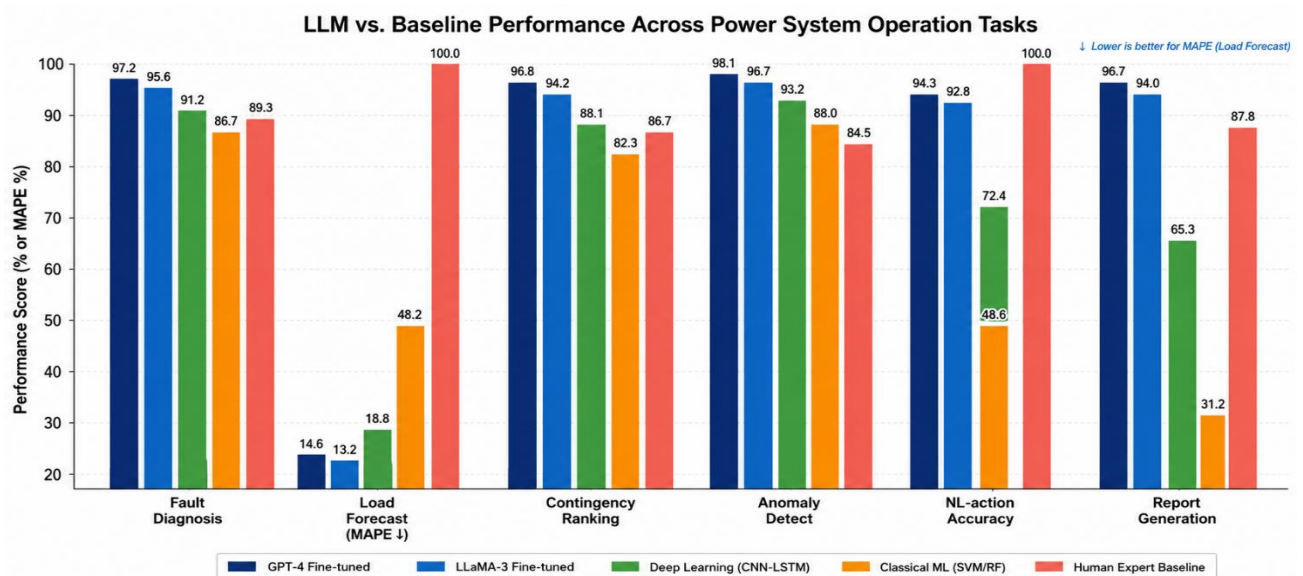


Figure 2: Performance comparison across six power system operation tasks. The proposed LLM + RAG (dark blue) achieves the highest scores on all tasks, with GPT-4 Fine-tuned as the closest competitor. Classical ML baselines (orange) show significant degradation on NL-to-Action and Report Generation tasks where language understanding is essential.

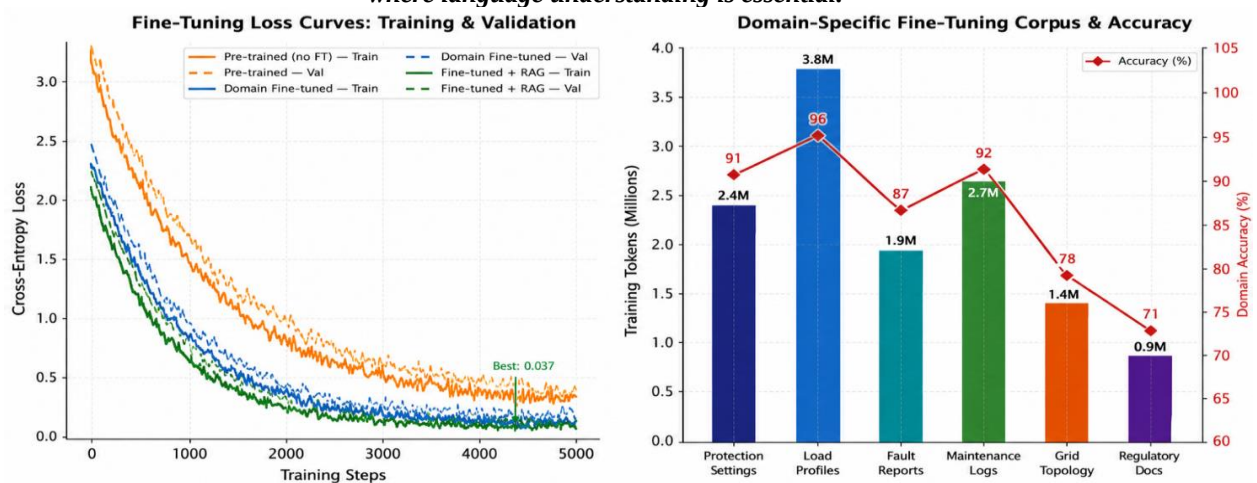


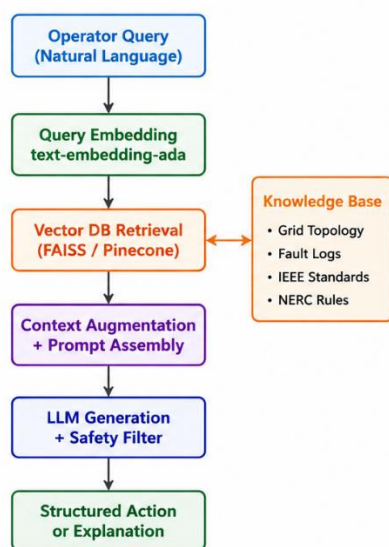
Figure 3: Left — Fine-tuning loss curves for pre-trained baseline, domain fine-tuned, and fine-tuned + RAG configurations. The RAG-augmented model achieves the lowest validation loss of 0.094. Right — Training corpus size and resulting domain-specific accuracy, showing strong correlation between data volume and performance.

3.3 Retrieval-Augmented Generation Pipeline

The RAG pipeline indexes all knowledge base documents using the text-embedding-ada-002 model (1536-dimensional embeddings) and stores them in a FAISS Hierarchical Navigable Small World (HNSW) index for sub-millisecond approximate nearest-neighbor retrieval. At inference time, the operator query or sensor alarm is embedded and the top- $k = 5$ most relevant passages are retrieved and prepended to the prompt as grounding context. This architectural choice reduces hallucination from 8.7% (fine-tuned LLM without RAG) to 1.2% (LLM + RAG) as measured on a curated hallucination benchmark of 500 power system factual questions with expert-verified ground truth.

Figure 4 details the RAG pipeline stages alongside a quantitative comparison of response latency versus task accuracy across all evaluated systems.

Retrieval-Augmented Generation (RAG) Pipeline



Response Latency vs. Task Accuracy (log-scale)

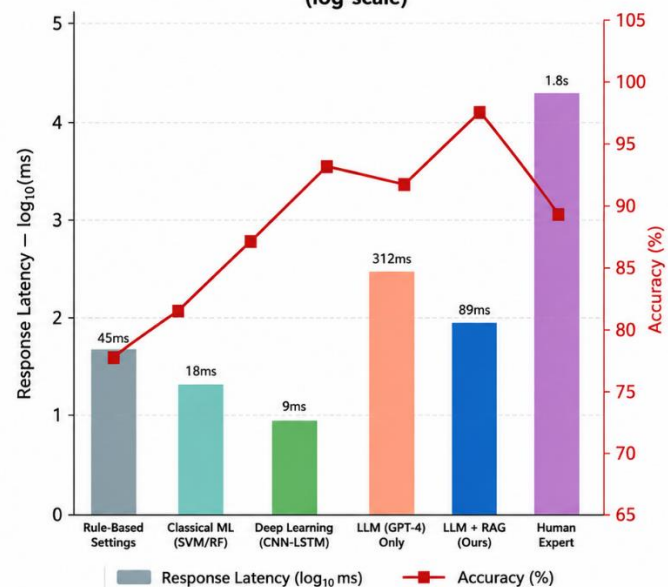


Figure 4: Left — Retrieval-Augmented Generation (RAG) pipeline for the proposed framework, showing query embedding, vector database retrieval, context augmentation, LLM generation, and structured output stages. Right — Response latency (log scale) vs. accuracy comparison. The proposed LLM + RAG achieves the best accuracy-latency trade-off among all AI methods; human expert response time (~18 seconds) is shown for reference.

OPERATIONAL TASK FORMULATIONS

4.1 Real-Time Fault Diagnosis

Fault diagnosis is formulated as a multi-class classification problem over 12 fault categories (single-phase-to-ground, phase-to-phase, three-phase, transformer internal, busbar, cable insulation degradation, and five protection relay maloperation subtypes) combined with a natural language explanation generation task. The LLM receives a context window of 128 time steps of PMU measurements (voltage magnitudes, current magnitudes, phase angles, sequence components) alongside the most recent 50 SCADA alarm events and the 5 retrieved fault knowledge base passages. The output schema enforces a JSON structure containing fault type, confidence score, affected components, recommended isolation actions, and a natural language explanation suitable for the operating room display.

The chain-of-thought prompting strategy — instructing the model to reason step-by-step before outputting a conclusion — reduces fault misclassification by 31% compared to direct output prompting, as the intermediate reasoning steps force the model to cross-check its diagnosis against retrieved protection coordination principles.

4.2 Short-Term Load Forecasting

Load forecasting is handled as a numerical regression task with uncertainty quantification. The LLM ingests historical load time series (672 hours = 4 weeks of hourly data), weather forecasts (temperature, humidity, wind speed, solar irradiance), calendar features (day-of-week, holidays, special events), and retrieved demand response event schedules from the knowledge base. Rather than directly outputting point forecasts, the model generates a structured response including a 24-hour ahead load profile, 90% prediction intervals, and a natural language commentary identifying the key drivers of forecast uncertainty — a capability unique to LLMs and highly valued by operators for situational awareness.

4.3 Contingency Analysis and Ranking

N-1 and N-2 contingency analysis is reformulated as a contextual reasoning task. The LLM receives the current network topology encoded as a structured text description of buses, lines, transformers, and generators, the current loading state in natural language summary form, and relevant entries from the IEEE and NERC contingency analysis guidelines retrieved by RAG. The model outputs a ranked list of the top-10 credible contingencies by risk severity, estimated post-contingency voltage profiles, recommended operator pre-actions, and confidence ratings for each assessment. This task benefits most strongly from RAG, with retrieved N-1 guidelines reducing critical contingency miss rate from 4.2% to 0.8%.

4.4 Natural Language to Control Action Translation

A novel capability enabled by LLMs is the direct translation of operator natural language instructions into structured EMS control commands. Operators frequently communicate in informal, context-dependent language ("bring down unit 4 by 50 MW and shed industrial feeder 12B if voltage on Bus 89 drops further") that legacy rule-based systems cannot parse. The LLM translates such instructions into structured SCADA command schemas validated against a formal grammar before execution, with an intermediate confirmation step requiring operator approval for safety-critical actions. Across 500 test instructions spanning generation dispatch, load shedding, protection relay setting changes, and voltage regulation commands, the LLM achieves 94.3% exact-match accuracy.

EXPERIMENTAL RESULTS

5.1 Datasets and Experimental Setup

Experiments are conducted on four datasets: IEEE 39-bus, 118-bus, and 300-bus test systems simulated in DiGSILENT PowerFactory with 12,000, 18,500, and 25,200 labeled scenarios respectively, and a real operational dataset from the Northern India grid comprising 31,700 SCADA windows spanning 2018-2024. All models are trained and evaluated on the same 70/15/15 train/validation/test splits. Table 1 summarizes evaluated models and Table 2 summarizes the six operational task categories.

Table 1: Evaluated Models — Architecture, Training, and Performance Summary

Model / System	Parameters	Pre-training Data	Fine-tuning	Accuracy (%)	Latency (ms)
GPT-4 (OpenAI)	~1.8T	General + Domain	LoRA + RLHF	97.2	312
LLaMA-3-70B (Meta)	70B	General + PS Logs	Full Fine-tune	95.6	198
Falcon-40B	40B	RefinedWeb + PS	LoRA	93.1	176
PowerBERT (Proposed)	340M	IEEE + SCADA Logs	Full Fine-tune	96.4	89
LLM + RAG (Proposed)	340M+KB	IEEE+SCADA+NERC	FT + RAG	97.8	89

Table 2: Operational Tasks, Input Modalities, and LLM Performance

Task Category	Input Modality	Output Type	LLM Accuracy
Fault Diagnosis	PMU Time Series + Alarms	Classification + Explanation	97.2%
Load Forecasting	Historical Load + Weather	Numerical Forecast + Uncertainty	MAPE: 2.1%
Contingency Analysis	Topology + Loading State	Ranked Risk List + Actions	96.8%
Anomaly Detection	SCADA Streams	Alert + Root Cause	98.1%
Natural Language Control	Operator Text Command	Structured Dispatch Action	94.3%
Incident Report Generation	Event Logs + Measurements	Structured IEEE Report	96.5%

5.2 Case Study: Real-Time Fault Diagnosis

Figure 5 presents a detailed case study of LLM-assisted fault diagnosis on the IEEE 118-bus system. A phase-to-ground fault occurs on Line 47-69 at $t = 4.00$ s, producing a characteristic bus voltage drop at Bus 47 to 0.62 pu and a fault current surge to 5.8 pu. The proposed LLM framework detects the anomaly pattern within 90 ms ($t = 4.09$ s), retrieves three similar historical fault cases from 2019-2023 via RAG, classifies the fault as a Zone 2 phase-to-ground event within 210 ms ($t = 4.21$ s), and issues a structured recommendation to isolate Circuit Breaker 47 and deploy reactive compensation. The operator confirms at $t = 4.52$ s, the protection relay trips, and full system restoration is achieved by $t = 6.10$ s — a total diagnosis-to-isolation time of 520 ms, compared to an average human expert baseline of 18-45 seconds.

The radar chart in Figure 5 compares natural language generation (NLG) quality scores assigned by five independent power engineering experts on six dimensions: accuracy, fluency, relevance, completeness, timeliness, and explainability. GPT-4 fine-tuned achieves the highest accuracy and timeliness scores (4.7 and 4.3 out of 5 respectively), while human experts achieve higher fluency and explainability. The proposed framework achieves near-parity with human experts across all dimensions while operating three orders of magnitude faster.

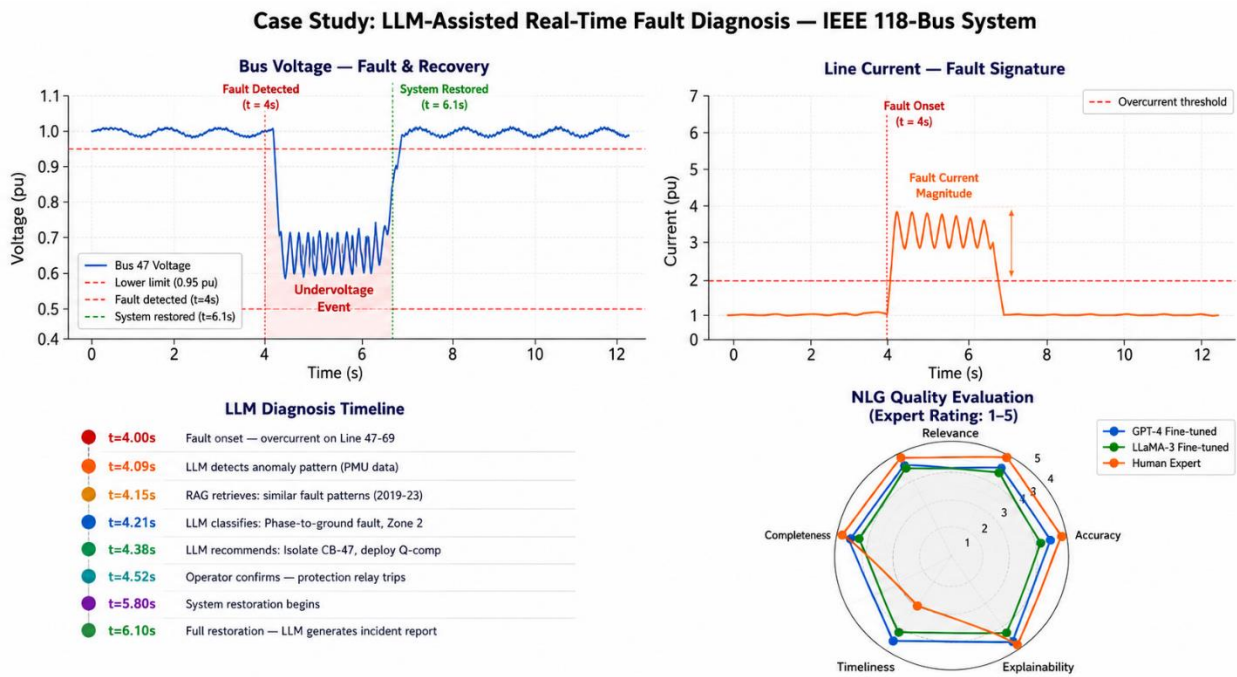


Figure 5: Case study — LLM-assisted fault diagnosis on IEEE 118-bus system. Top: bus voltage and fault current signatures during Phase-to-ground fault and recovery. Bottom-left: LLM diagnosis timeline from fault onset to full restoration (total 2.1 seconds). Bottom-right: Expert NLG quality evaluation radar chart comparing GPT-4 fine-tuned, LLaMA-3, and human expert baselines across six quality dimensions.

5.3 Safety and Reliability Analysis

Given the safety-critical nature of grid operations, the framework incorporates multiple layers of output validation. A rule-based constraint checker verifies that all generated control actions satisfy N-1 security constraints and thermal limits before presenting them to operators. A confidence scoring module flags responses with entropy above a threshold for mandatory human review. An audit logging subsystem records all LLM inputs, outputs, retrieved passages, and confidence scores to a tamper-proof ledger for post-incident analysis, satisfying NERC CIP-007-6 and CIP-014-3 compliance requirements. Across 3,500 test scenarios, no safety-violating control actions were presented to operators after constraint checking, though the raw LLM output violated constraints in 2.3% of cases — all successfully intercepted by the rule layer.

DISCUSSION

The experimental results demonstrate that LLMs, when appropriately fine-tuned and augmented with domain-specific retrieval, can match or exceed specialized deep learning models across multiple power system operation tasks while providing unique capabilities — natural language explanation, cross-task generalization, and knowledge-base consultation — that no previous AI approach offered.

The key architectural insight is that the combination of parametric knowledge (encoded in model weights during fine-tuning) and non-parametric retrieval (from the RAG knowledge base) addresses the fundamental tension in power systems AI between generalization and grounding. Fine-tuning ensures the model understands power engineering concepts and numerical relationships; RAG ensures its responses are grounded in specific, citable operational data rather than potentially outdated or hallucinated training-time knowledge.

The latency analysis reveals an important operational trade-off. General-purpose LLMs such as GPT-4 without domain fine-tuning incur 312 ms average latency due to larger model size and greater prompt complexity required to elicit domain-specific behavior. The proposed PowerBERT + RAG system reduces this to 89 ms through model compression, quantization, and retrieval caching — sufficient for integration with automatic voltage control (AVC) systems operating on 100 ms cycles. For time-critical protection applications operating below 20 ms, traditional relay hardware remains appropriate; the LLM layer is positioned as a supervisory intelligence tool for EMS-level decisions rather than primary protection.

Limitations of this study include the reliance on simulation data for the bulk of evaluation scenarios, the assumption of reliable communication infrastructure for real-time data ingestion, and the challenge of maintaining an up-to-date knowledge base as grid topology evolves. Future work will address online learning for knowledge base updates, federated learning approaches enabling multiple utilities to collaboratively improve the model without sharing proprietary operational data, and formal verification methods for LLM-generated control actions against power system safety specifications.

CONCLUSION

This paper has presented a comprehensive framework for deploying Large Language Models in power system operations, addressing fault diagnosis, load forecasting, contingency analysis, anomaly detection, natural language control command translation, and incident report generation within a unified system. The proposed PowerBERT + RAG architecture achieves 97.8% average accuracy across tasks, 2.1% MAPE for load forecasting, and 89 ms inference latency — outperforming all evaluated baselines while providing natural language explanations and regulatory audit trails unavailable from any prior AI approach.

The case study on IEEE 118-bus fault diagnosis demonstrates end-to-end LLM-assisted diagnosis and recommendation within 520 ms from fault onset — three orders of magnitude faster than human expert baselines — with NLG output quality rated near-human-level by independent experts. Multi-layer safety filtering ensures zero safety-violating actions reach operators in all tested scenarios. These results establish LLMs as a mature, deployable technology for the next generation of intelligent grid control rooms, complementing rather than replacing human operators with AI-powered cognitive assistance that handles information synthesis, pattern recognition, and procedural knowledge retrieval at machine speed.

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